



Office Policies

Welcome to Skin Health!

Dermatology services are underserved in Peterborough and the surrounding areas. Therefore, we have a very busy clinic! For your benefit and those of other patients, we hope that you can help keep our clinic running smoothly and help us reduce our wait times. In order to do this, we would appreciate your assistance with the following:

- You have been referred by your doctor for a specific skin problem. We respectfully request that you focus the visit on this concern.
- Due to an exceedingly high number of patients, we can only follow up with those patients who have a serious skin condition such as melanoma or one requiring ongoing medication monitoring. All other patients will be discharged back to the care of their family doctor/ nurse practitioner with our recommendations to continue care.
- Your doctor or nurse practitioner will remain your primary health care provider, even for your skin. If you have new concerns, please contact them for an assessment. If they feel you still require care by a specialist, they will request another appointment and send us the information we need!
- We offer a wide range of services including those covered by OHIP, as well as services that are not. Removal of benign (non-cancerous) lesions such as keratoses, skin tags, and harmless moles is not covered by OHIP. For more information, please ask the receptionist or nurse.
- All no-show appointments and cancellations under 24 hrs will be subject to a charge of \$30. If you are unable to attend please notify us as soon as possible so that the appointment can be given to someone else. This helps us shorten our wait times!
- A valid health card must be presented at every visit or a charge will apply.
- As this is a teaching office, you may be assessed by a team of nurses, medical students, or training physicians in addition to Dr. Gooderham

Thank you for your cooperation, and
we hope you have a comfortable visit!